

PRESS RELEASE

Experience.com Announces America's Top Real Estate Companies and Agents For Customer Satisfaction in 2021

San Ramon, Calif. – May 11th, 2022 – Experience.com, a leading provider of experience management software, announces its annual America's Top Real Estate Agents and Real Estate Companies for Customer Satisfaction. Competition was fierce, as the exclusive rankings are based on thousands of customer reviews on individual real estate agents and hundreds of real estate companies.

The results are based on survey completion rates, number of reviews, and star ratings submitted to the Experience.com Customer Experience (CX) platform by verified home buyers and sellers. To ensure data integrity, the integrated, cloud-based platform is connected directly to each company's real estate transaction management system and requests are sent automatically to the buyer and the co-buyer on all closed transactions.

A proprietary algorithm and weighting were used to arrive at the final results, which are based on data from 2021.

"It is extremely difficult to earn a position on these lists," explains Experience.com CEO Scott Harris. "Buying and selling a home is a very personal experience so it is vital that realtors connect with their customers in a special way. Earning a top position on our annual customer satisfaction ranking indicates these agents and real estate companies achieve that connection, helping them above their competition.."

Harris further describes that the real estate agent is responsible for more than servicing a high volume of clients. More importantly, the agent must create an exceptional experience every time for each individual. One poor review out of 100 can eliminate an agent from landing on this prestigious list.

America's Top 5 Real Estate Companies for Customer Satisfaction in 2021

- | | |
|---|-----------------------|
| 1. Magnolia Realty | Waco, Texas |
| 2. Latter and Blum | Acadiana, Louisiana |
| 3. RE/MAX Alliance | Nederland, Colorado |
| 4. Realty Executives Exceptional Realtors | Milford, Pennsylvania |
| 5. SCHNEIDER Real Estate | St. Charles, Missouri |

America's Top 3 Real Estate Agents for Customer Satisfaction in 2021

Making the top 3 is an incredible achievement worth special attention. Experience.com recognizes the 2021 Top Real Estate Agents:

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|------------------------|---|----------------------------|
| 1. Cindy Bailey | Latter and Blum | Acadiana, Louisiana |
| 2. Melissa Miller | Magnolia Realty | Waco, Texas |
| 3. Rebecca Repecki | Realty Executives
Exceptional Realtors | Milford, Pennsylvania |

Consumers in the home market can be certain they are using the best possible agents by referencing the Experience.com Top Real Estate Agents and Companies lists.

“On behalf of everyone at Experience.com, we congratulate all of our 2021 winners,” said Harris.

For More Information

To see all the lists and learn more, visit the [Experiences.com blog page](#) that provides additional details. You can also find data on America's Top Loan Officers and Mortgage Company lists [here](#), one of the most challenging awards to win in the mortgage industry.

About Experience.com

Experience.com is a rapidly growing provider of experience management software. Using its integrated, cloud-based platform and customizable processes, any business can manage customer and employee experiences across their products, locations and brand(s). By driving behavioral change, Experience.com delivers impactful business outcomes including increased customer satisfaction, brand loyalty, online reputation and visibility, as well as improved employee engagement. Founded in 2015, Experience.com is headquartered in San Ramon, Calif. and backed by Kennet Partners LLC., Silicon Valley Data Capital, Tri-Valley Ventures, and Wilson Sonsini Goodrich & Rosati. For more information, visit www.Experience.com.com or call +1 (888) 701 4512.

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